

Information for Exchange/Returning Merchandise

Tropical Tantrum guarantees 100% customer satisfaction. Tropical Tantrum's reputation is for our colorful quality fabrics and trendy styles. This exchange form will allow an expedited process to exchange any item or items for a timely delivery. The process will begin immediately once we have received the request to avoid any additional delays.

Once the form is completed either e-mail the information to order@tropicaltantrum.com.

The alternative is to fax the exchange/return form to 1-866-464-4450.

Within 14 days of accepting delivery of your online order in which the merchandised has not been used or damaged may be returned along with the corresponding receipt or invoice for a full refund or exchange. All refunds will be credited to the original credit card.

Tropical Tantrum offers free shipping for any exchange items. The customer is responsible for the shipping charges back to Tropical Tantrum.

If you received incorrect merchandise, we will reimburse you for the cost of returning the package to us, and you will not be charged for the shipping cost of your replacement order. Please send all items :

Tropical Tantrum
6178 Helena Lane
Kapaa, Hawaii 96746
Attn: Exchange/Return

Please include all correspondence which may assist in the exchange.

Instructions for prompt Exchange/Return

Complete information below. Please include a copy of your original invoice. .

Package the merchandise to be returned or exchanged. Send package for a prompt delivery as your replacement order will not be sent until the original order is received. However we'll begin production once we receive this online notification to ensure a timely delivery.

Tropical Tantrum Order #	Order Date	Customer Name

List the exchange information below:

Style	Size	Fabric	Replacement Style	New Size	New Fabric	Optional Code

Return for Credit:

Order Number	Customer Name	Reason